APPENDIX "C"
(to the Creditor's Meeting Order)

By order of the Supreme Court of British Columbia (the "**Court**") pronounced April 8, 2021 (the "**Creditor's Meeting Order**"), Ernst & Young Inc., the Court-appointed monitor (the "**Monitor**") of EncoreFX Inc. ("**EncoreFX**") in the within proceedings (the "**CCAA Proceedings**"), has been authorized to convene, hold and conduct a meeting of EncoreFX's Affected Creditors (the "**Meeting**") to consider and vote on the Plan of Compromise and Arrangement of EncoreFX dated for reference April 6th , 2021 as may be amended (the "**Plan**").

To facilitate the Meeting during the COVID-19 pandemic, and to promote and maintain safe social distancing, the Court has approved the following substantive Electronic Meeting Protocol (the "**Protocol**"). Capitalized terms not otherwise defined in this Protocol have the meanings ascribed to them in the Plan and the Creditor's Meeting Order. Copies of the Plan and the Creditor's Meeting Order are available at the Monitor's Website: www.ey.com/ca/EncoreFX.

MEETING DETAILS

1. Date of Meeting: May 11, 2021

2. Time of Meeting: 3:00 p.m. (Pacific Daylight Time)

3. Meeting Platform: MS Teams

TECHNOLOGY AND MEETING ETIQUETTE

4. The Creditor's Meeting will be conducted using the MS Teams virtual meeting platform. MS Teams can be downloaded at https://www.microsoft.com/en-ca/microsoft-teams/download-app or accessed through your web browser.

5. Prior to the Creditor's Meeting, you are required to learn the software, as the Chair will not have the capacity to answer questions concerning the technology during the Creditor's Meeting.

6. During the Creditor's Meeting:

   a. leave your microphone device on mute until recognized by the Chair to prevent background noise; and

   b. turn your video feed off within the program, to prevent unnecessary use of bandwidth.

PRE-MEETING REQUIREMENTS

7. **Proxy cut-off:** All proxies to be deposited with the Chair in accordance with the Creditor's Meeting Order must be received by the Monitor at 700 West Georgia Street Vancouver, BC V7Y 1C7 or by email: jason.eckford@parthenon.ey.com or by fax: 604.899.3530 to the attention of Jason Eckford by 9:00 a.m. (Pacific Daylight Time) on May 11, 2021. The Monitor will provide you with confirmation of receipt. If you have not received a confirmation of receipt by 1:00 p.m. (Pacific Daylight Time) on May 11, 2021, please follow up with the Monitor by email to: jason.eckford@parthenon.ey.com.

8. **Attendance Notice:** Parties intending to attend the meeting shall notify the Monitor by email at jason.eckford @parthenon.ey.com by 8:30 a.m. (Pacific Daylight Time) on May 11, 2021. The Monitor will provide you with confirmation of receipt. If you have not received a confirmation of receipt by 1:00 p.m. (Pacific Daylight Time) on May 11, 2021, please follow up with the Monitor by email to: jason.eckford @parthenon.ey.com.

9. Prior to the Meeting, the Monitor will provide information by email to parties that have delivered proxies or notice of in-person virtual attendance. The information to be provided in advance of the Meeting is:

   a. a proposed agenda for the Meeting;

   b. a unique creditor identification number;

   c. confirmation as to the status of your claim (whether it is admitted or contested for voting purposes); and

   d. the Meeting ID and password.

CONDUCT AT MEETING

Registration

10. The MS Teams Meeting will be open at 2:30 p.m. (Pacific Daylight Time) on May 11, 2021 to provide sufficient time for registration. You are encouraged to call in early, and no later than 2:45 p.m. (Pacific Daylight Time) so that the registration process can be completed in a timely fashion and not delay the commencement of the Meeting. The Meeting will begin promptly, and the Chair may not have capacity to admit late registrations.

11. During the registration process, you will be required to:

    a. identify yourself by your unique creditor identification number and/or whether you hold a proxy;

    b. identify any additional individuals in attendance with you, including their capacity (legal counsel and firm as applicable); and

c. confirm your contact details and claim amount.

Calling the Meeting to Order

12. The Chair will maintain a roster of all participants compiled during the registration process. When a motion is called for by the Chair, either as a standard protocol motion for such meetings or based on a request for a motion generally, the Chair will request from the general population of Affected Creditors in attendance at the Meeting for:

    a. a second of the motion; and

    b. a call for a vote on the motion, by way of ordinary resolution, as may be required in the circumstances.

13. In all instances, and in respect of all motions and votes, the Chair is authorized to accept ballots and/or votes electronically, by a show of hands, or by such other means as the Chair deems sufficient in the circumstances.

Questions at the Meeting

14. The MS Teams platform includes a chat feature that allows you to submit questions to the Chair electronically. For the purposes of asking questions at the Meeting, please use the chat feature, and

    a. include your creditor identification number, and

    b. state your interest in asking a question.

15. The Chair will recognize your interest in asking a question in the following priority:

    a. those that have submitted requests via the chat function, and in the order of registration; and

    b. those that are unable to register on the chat or prefer not to do so, via a general call for questions.

16. Once recognized by the Chair, and before asking your question, please state:

    a. your creditor identification number;

    b. your name; and

    c. the creditor you represent.

    You may then ask your question.

17. For clarity, you will not be permitted to ask a question or to speak at the Meeting unless and until you have been recognized by the Chair.

POST-MEETING REPORTING

18. The Monitor will, within two (2) Business Days of the Meeting, provide a report that includes:

    a. a summary of all motions called at the Meeting;

    b. the result of the votes on each motion; and

    c. such further and other information as determined by the Chair to be necessary.

The report will be available on the Monitor's website at: www.ey.com/ca/EncoreFX.